



Sanchar Nigam Pensioners' Welfare Association

Reg.No: SOCIETY/WEST/2021/8902564

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SNPWA/ CHQ/ Secy(T)/2/26

dated 1st May, 26

Shri Amit Agrawal

Secretary(T), ND.

Subject: *Immediate implementation of DPE Order No. W-02/0037/2025-DPE (WC)/FTS-14505 dated 27.02.2026 granting revised IDA/DR to DoT pensioners retired from BSNL/MTNL*

Respected Sir,

We write with **profound anguish, deep disappointment, and mounting concern regarding the continued non-implementation of the Department of Public Enterprises Office Memorandum No. W-02/0037/2025-DPE (WC)/FTS-14505** dated 27.02.2026 revising Industrial Dearness Allowance w.e.f. 01.01.2026.

Even after the lapse of more than seventy days, the legitimate enhanced IDA/DR payable to DoT pensioners/family pensioners retired from BSNL/MTNL remains withheld. This inexplicable, incomprehensible and unjustified delay has caused widespread resentment, mental distress, and financial hardship to lakhs of senior citizens across the country for very obvious and justified reasons.

We are completely at a loss to comprehend **what offence these aged pensioners have committed to be subjected to such persistent suffering and gross discrimination in the twilight years of their lives , in flagrant and contemptuous violation of Statutory Rule 37A, which unambiguously guarantees payment of their IDA/DR from the Consolidated Fund of the Government of India and has absolutely no bearing whatsoever, even remotely, on the affordability or financial position of BSNL/MTNL.**

The prolonged silence and continued inaction create an unavoidable impression that certain prejudiced elements within the Department are **deliberately obstructing what is lawfully due, in total disregard of statutory provisions, administrative propriety, and humanitarian considerations. It also appears to run contrary to the repeated directions of the Hon'ble Prime Minister's Office** , which has time and again **advised Administrative Ministries not to subject senior citizens to unwarranted harassment and agony**, and to address their legitimate grievances in a fair, humane, and dispassionate manner.

We are therefore constrained to seek your benign immediate personal intervention before this grave injustice deepens further and causes irreparable misery on Pensioners

1. Pension Liability Is Solely That of Government

The absorbed employees of BSNL/MTNL are pensioners of the Government for all practical purposes under Rule **37A of CCS (Pension) Rules, 1972** . **Their pensionary benefits, including Dearness Relief, are borne through Government budgetary support.**

Accordingly, in terms of Para 3 of the DPE Order dated 27.02.2026, they are **clearly entitled to revised IDA/DR at 236.7% w.e.f. 01.01.2026.**

There is no ambiguity whatsoever.

2. Rule 37A Grants Full Statutory Protection

The legal position is **explicit, binding, and beyond dispute:**

a) **Sub-rule (4):** On absorption, employees are deemed to have retired from Government service.

b) **Sub-rule (8):** Pensionary benefits are payable on the basis of combined qualifying service under Government and PSU.

c) **Sub-rule (10):**

*In _addition to pension/family pension, such pensioners are entitled to Dearness Relief under IDA pattern**

d) Sub-rule (22): In the case of BSNL/MTNL, pensionary benefits including family pension shall be paid by the Government.

These provisions leave **absolutely no room for denial, delay, or selective interpretation.**

3. Para 5 of DPE Order Has No Relevance to Pensioners

If Para 5 of the DPE Order is being cited as a pretext for withholding payment, such reliance is wholly untenable and legally unsustainable.

That clause pertains to implementation for serving CPSE employees and financial implications to CPSE managements. It has no **relation whatsoever, and in any manner,**

with the pensioners whose pension and DR are statutory Government liabilities under Rule 37A.

Invoking Para 5 against pensioners is therefore a **clear misapplication of the order and infringement of the Statutory Provisions contained in Rule 37(A)**

4. No Linkage with BSNL/MTNL Finances

Rule 37A nowhere links pensioners' IDA/DR with:

- * profitability of BSNL/MTNL
- * financial condition of the PSUs
- * wage revision of serving employees
- * internal consultations with Boards
- * administrative discretion or delay

Any attempt to impose such artificial linkage is **arbitrary, extraneous, mala fide and blatantly violative of the Statutory Provisions of Rule 37(A)**, in effect, and contrary to the governing rules.

5. Cruel Hardship to Elderly Pensioners

Nearly four lakh pensioners/family pensioners, many of them super senior citizens, widows, infirm, and wholly dependent on pension, are awaiting what is lawfully theirs. It is very painful and sad that their legitimate right of IDR from the Consolidated Fund of G.O I is being ruthlessly trampled over and that they are being fleeced.

Dearness Relief is not a charity. It is compensation against inflation .

To deny or delay it is **to erode their livelihood, dignity, and right to live** with basic security.

6. Immediate Corrective Action Requested

We strongly urge the Department of Telecommunications to:

- * Release revised IDA/DR at 236.7% w.e.f. 01.01.2026 immediately, with arrears.
- * Issue orders without any further procedural excuses or avoidable delay.
- * Restore the earlier system of automatic and timely implementation of future IDA/DR revisions.
- * Fix accountability for the wholly avoidable delay already caused.

7. Final Appeal

This is not merely an accounting issue. It is a **matter of legality, administrative fairness, and moral responsibility** towards those who devoted the prime years of their lives to

national service and are legitimately eligible to get their IDR regardless of Viability of BSNL/ MTNL.

The continued withholding of a lawful entitlement is **indefensible** . It risks provoking **the justified anger and anguish of lakhs of pensioners** and their families.

We earnestly hope that under your towering leadership, the Department will act forthwith, instantaneously to do away with this uncalled for and longstanding injustice, and uphold the honour of the Government and the provisions of the Statutory Rules 37(A)..

Warm Regards

Yours Sincerely



G. L. Jogi

General Secretary

Copy to:

1. Shri Manish Sinha, Member (Finance), DoT –

We are completely at loss to understand why the lawful and legitimate rights of pensioners are being withheld when clear and unequivocal orders, insofar as pensioners are concerned, have already been issued by the Department of Public Enterprises, and for which reasons precisely these orders are not being endorsed to CGCA.

Continued unwarranted and inordinate delay in holding back of such unambiguous orders can only be viewed with deep anguish, and with inevitable suspicion. We regret to state that it amounts to administrative apathy, needless harassment, and conduct devoid of compassion and humanity toward elderly pensioners who depend on these benefits for their dignity and survival.

2. Shri Deb Kumar Chakrabarti, Member (Services), DoT – for kind information and urgent necessary action.

3. Ms. Vandana Gupta, CGCA – for kind information and urgent necessary action.

Enclosures:

1. Rule 37A of CCS (Pension) Rules, 1972

2. DPE Order dated 27.02.2026